## ADDITIONAL TERMS AND CONDITIONS FOR FOUNDATION FIRM INTELLIGENCE AND FOUNDATION DRAGON

These additional terms and conditions together with the applicable governing agreement by deployment shall be deemed to be construed as the "Agreement". To the extent there is any conflict between these additional terms and conditions and the applicable governing agreement, these additional terms and conditions shall govern. Capitalized terms not defined herein shall have the meaning ascribed to them in the governing agreement.

## **Definitions**

The following definitions shall be applicable if the Customer is using the abovementioned Software as outlined in the Order Form.

"End User/s" means the number of fee earning partners, counsel, and associates at Customer's organization and excludes the following: trainees, paralegals, students, business services, contractors and any non-fee earning employees, contractors or consultants. Litera acknowledges and agrees that all personnel of the Customer will have access to and be able to use Foundation Firm Intelligence and/or Foundation Dragon Software product.

## The following Support and Maintenance Policies shall be applicable.

<u>Foundation Firm Intelligence and Foundation Dragon Software product - On-Premises Support And Maintenance Policy</u>

https://support.litera.com/s/supportpolicycloudhosted - SaaS Software (cloud) Support and Maintenance Policy