

CLIFFORD CHANCE RELIES ON DOCXTOOLS TO IMPROVE DOCUMENT COLLABORATION AND LEVERAGE NATIVE WORD COMPARISON

DocXtools helps Clifford Chance improve their collaboration workflows through more comprehensive document comparisons and integrate with the firm's DMS

Firm Overview

Clifford Chance is one of the world's leading law firms, with offices in 23 countries and over 3,200 legal advisers. As a single partnership, Clifford Chance provides legal expertise across key markets of the Americas, Asia, Europe and the Middle East, in six core areas of commercial activity.

Situation

In 2008, Clifford Chance's move to Office 2007 provided the firm with a wholesale opportunity to review and reinvent the authoring environment while assuring alignment to its strategy of providing exceptional service and remaining at the forefront of technology. The need for a simple, agile desktop solution meant that there was close scrutiny of the value of every software component. Thus, Clifford Chance chose Litera Microsystems to help

leverage native Word in order to improve its document production processes and enhance collaboration between Fee Earners and clients.

Solution

Paul Greenwood, Chief Information Officer at Clifford Chance, wanted a solution that would align with the firm's overall technology goals while helping them maintain the highest level of client service. "Constantly improving our collaboration workflow is increasingly important to us, so we looked for a solution that would allow us to leverage our investment in Microsoft Word, produce better document comparisons, and help us increase efficiency. Keeping a light load on the desktop was also crucial for us to best align with our goal of moving to cloud-based computing," said Greenwood.

Clifford Chance worked with Litera

Microsystems to configure and deploy DocXtools to the firm's 3,200 legal advisers. With DocXtools, Clifford Chance Fee Earners are able to efficiently create navigable documents and use native Word Compare in order to produce high quality document comparisons that are closely aligned to the Fee Earner's workflows and to their client's preferences for using Track Changes.

Darshna Dave, Functional Analyst at Clifford Chance, values DocXtools because it allows the firm to leverage their current investment in Microsoft Office. "With DocXtools filling the gaps in native Word, we're able to reduce the costs of third-party vendors, enhance productivity and improve our collaboration workflow. Plus, Microsystems commitment to our shared vision of progressively evolving with the latest Microsoft technology has allowed us to work well together since 2005."

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Business Benefits

Using DocXtools and Microsoft Word, Fee Earners produce high quality document comparisons with Track Changes, create outputs in PDF format and configure their own specific rendering sets. This simplified comparison workflow is integrated with the firm's SharePoint-based DMS.

About Docxtools

A combination of software, support and services, DocXtools improves the efficiency with which lawyers and their support staff can draft legal work product by up to 80%. An easy and quick resolution to both common and uncommon document issues is often just one-click away.

About Litera Microsystems

Litera Microsystems is the leading provider of software for drafting, proofreading, comparing, repairing, and cleaning documents in the legal and life sciences industries worldwide.

Our core products empower users to generate, review, and distribute high-quality content quickly and securely, from any device.

Today, Litera Microsystems supports thousands of document-intensive organizations across the globe, helping them satisfy the complex demands of clients and regulators.

“Our document workflows are now better aligned with the needs of our clients. DocXtools, along with the support of the Microsystems team, has allowed us to strategically prepare ourselves to move our technology ahead and provide world-class legal work product to our clients.”

– **Paul Greenwood, Chief Information Officer at Clifford Chance**